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1st May 2024

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Dear Parents and Carers,

Schoolbuses@gov.gg

www.gov.gg/education

I hope this letter finds you well.

Trial of “ShuttleID” school bus passenger management system

For parents and carers of students who use bus services LMDC 1A, 1B, 3A, 3B

Traffic & Highway Services and the Education Office will jointly be running a trial bus passenger management system during the second half of the summer term. This will help to ensure that students are able to access dedicated school bus services by controlling who has access to each service. This improved management will mean that students are less likely to end up stranded due to there being no space available on the vehicle. The new system will also have a tracking system built in so that students and parents/carers will be able to see where their vehicle is at any given time. Further details of this will be shared with you in due course.

This trial involves all school bus services that support Les Beaucamps High School. This includes the services shared with La Mare de Carteret (LMDC 1A/1B and LMDC 3A/3B). No other La Mare de Carteret services will be affected. The new system will work via the use of Quick Reference (QR) codes that can be held either on mobile phones or in paper form. Access to public scheduled bus services is not affected and students are able to use those via a Puffin Pass.

Please submit one request per child, even if siblings are at the same school and travel on the same route. If your child needs to use two different morning/afternoon services each week (i.e., if they spend part of their week living at one address and part at another), please submit two requests, one for each service, specifying which days/mornings/afternoons they need which service.

If you do not submit a request for access to the school bus service, when the trial commences your child is likely to be unable to access any of the services within the trial.

It is currently intended to start the trial of the new system on Monday 10th June but we will keep you informed.

Children who live within a mile of their school are not eligible for bus travel.

While we will endeavour to provide a service for all those who request it, there may be instances where it is not possible to accommodate every child for which an application has been submitted. If any service is over-subscribed, priority will be given to those children who live furthest from their school. In order to balance demand across routes, it may also be necessary to allocate a place on a different service that runs past the same, or nearby, location.

Please follow this link to sign up for a route: <https://forms.office.com/e/VAmcYZw3X8>

Please ensure that all requests are submitted by midnight on the 19th May.

If you have any queries, please contact: schoolbuses@gov.gg

We appreciate your understanding and support as we navigate this change.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'J. Williams', with a horizontal line extending to the right.

J Williams
Deputy Head of Education Operations